

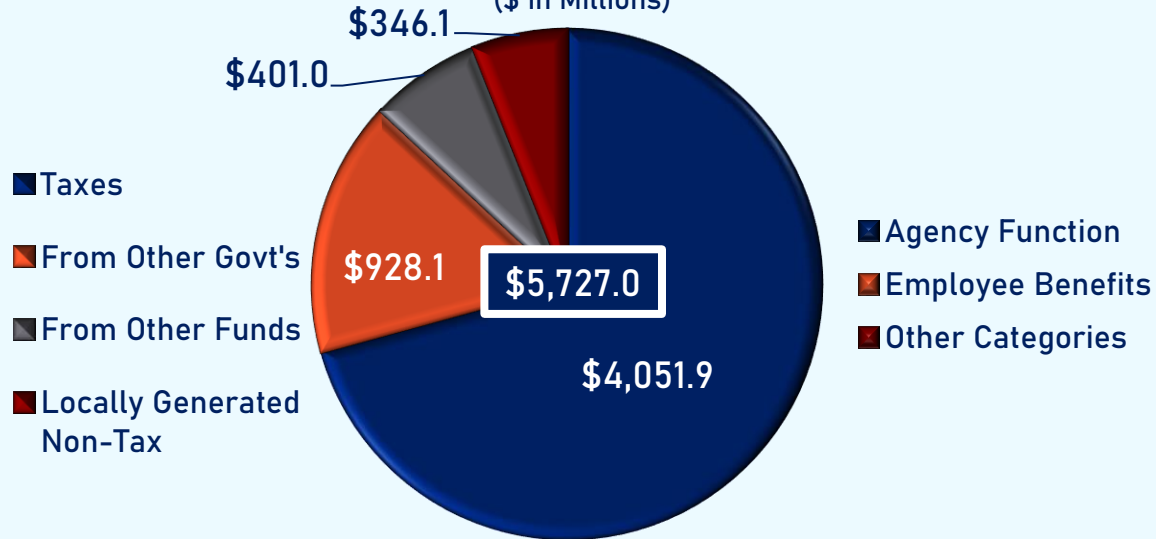


PENNSYLVANIA INTERGOVERNMENTAL COOPERATION AUTHORITY
Staff Report on the City of Philadelphia's
Quarterly City Managers Report
For the Period Ending September 30, 2022

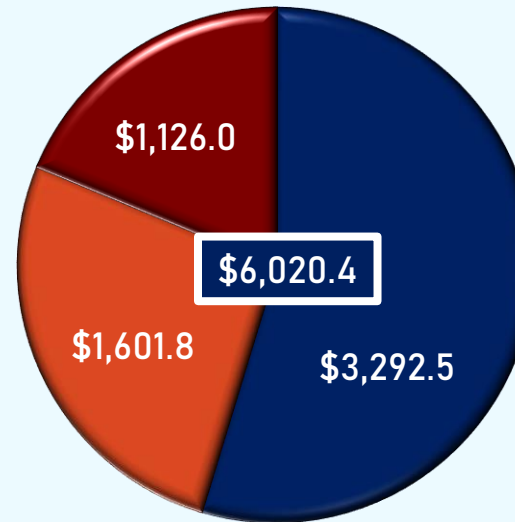


Executive Summary

Projected Revenues in First Quarter
(\$ in Millions)



Projected Obligations in First Quarter
(\$ in Millions)



First Quarter Projections



Projected Fund Balance: \$505.3 million, is \$133.1 million higher than the Five-Year Plan approved in July 2022, representing 8.4% of obligations



Projected Revenues: \$5.727 billion, is \$24.5 million higher than the Five-Year Plan



Projected Obligations: \$6.020 billion, is \$177.9 million higher than the Five-Year Plan



Staffing

Total staffing through the first quarter of FY2023 is 20,507, a decrease of 549 full-time employees, or 2.6% since the first quarter of last year; overall, staffing has decreased by 1,663, or 7.5% compared to the pre-Pandemic total



Overtime

FY2023 first quarter preliminary overtime costs were \$64,916,899 million—or 15.1% of total wage costs —\$16.6 million more than in the first quarter of FY2022, an increase of 34.4%



Police Department

Homicides increased by 8 through the first quarter compared to last year, while shooting victims decreased by 21, or 3.1%; the first quarter Homicide Clearance Rate was 39.1%; a slight decrease over of last year while Part I Violent Crime increased by 22.4%



Prisons

Inmates in Educational or Treatment Programs in the first quarter increased to 79.1% compared to last year, or by 7.8 percentage points after decreasing in recent years due to COVID-19; however, the reincarceration rate increased by 15.0 percentage points to 34.0%

FY2023 FIRST QUARTER: FINANCIALS





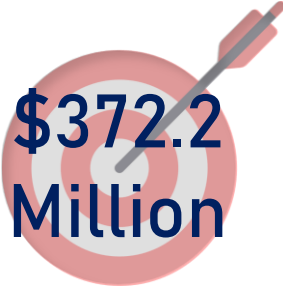
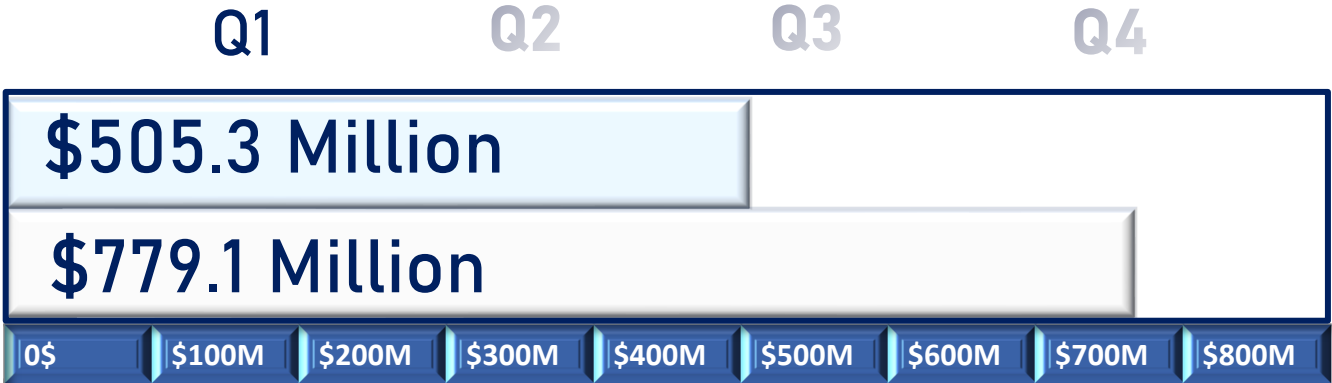
The Numbers

FY2023
Five-Year Plan
Projection

Fund Balance



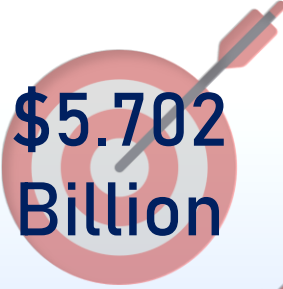
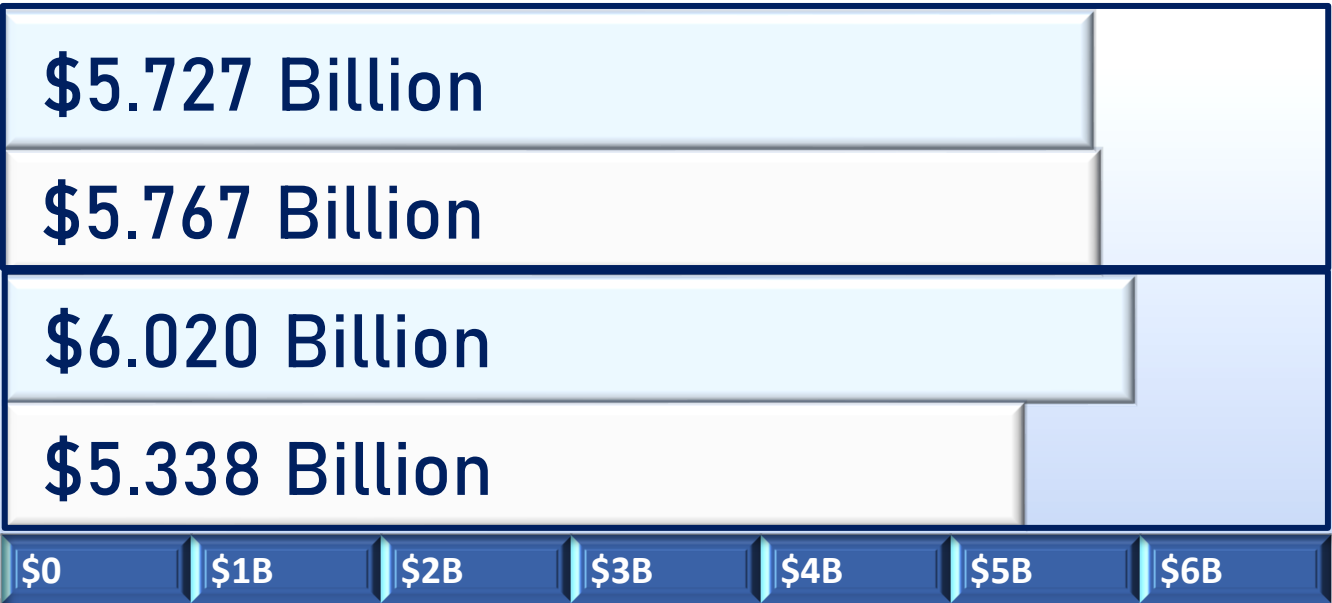
FY23
Projected
FY22
Actual



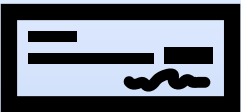
Revenues



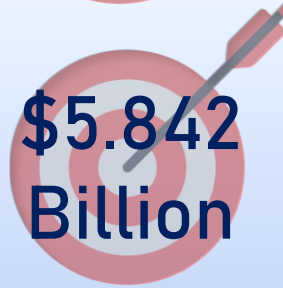
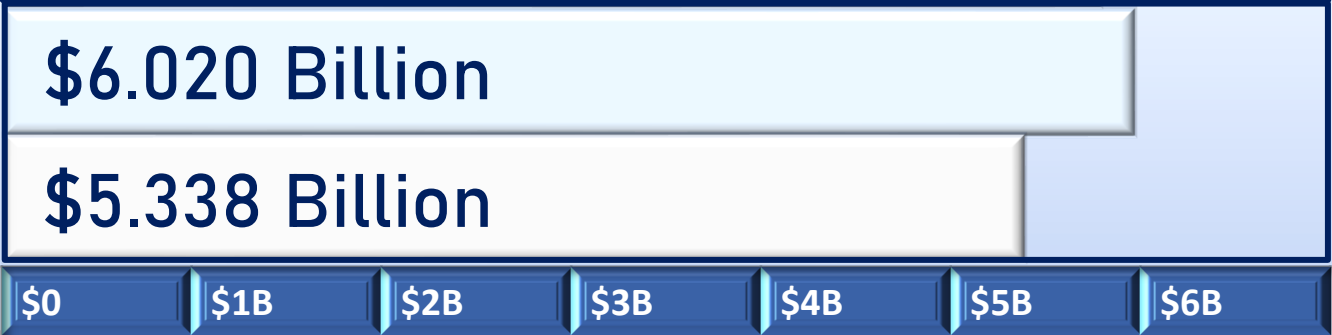
FY23
Projected
FY22
Actual



Obligations



FY23
Projected
FY22
Actual

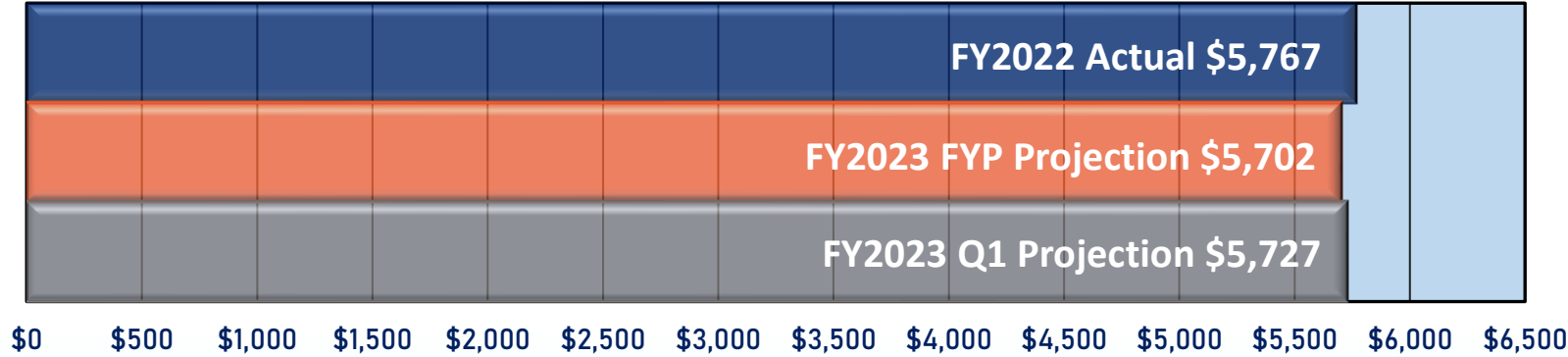




Projected Revenues & Obligations

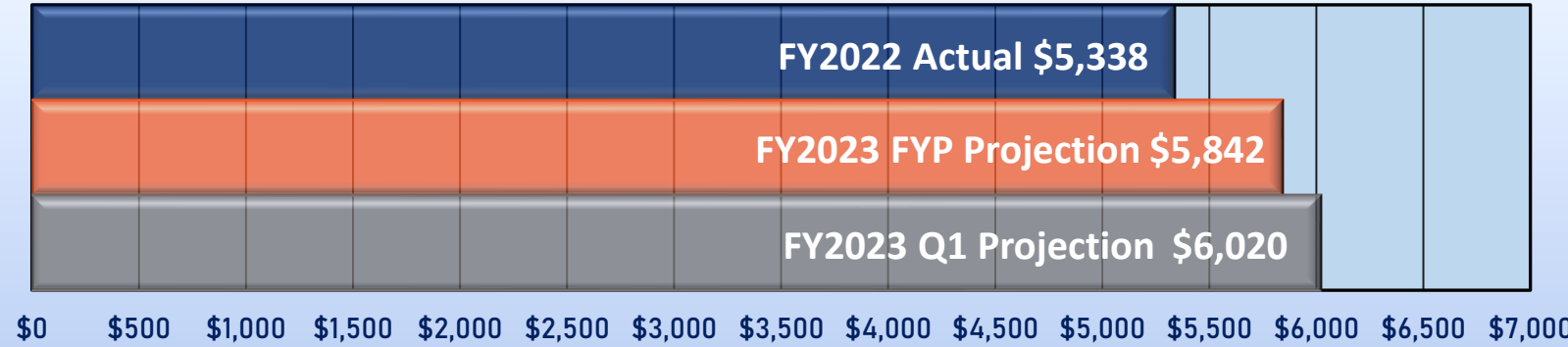
The [FY2023-FY2027 Five-Year Plan](#) was approved by the PICA Board on July 27, 2022

FY2023 Projected Revenues
(\$ in Millions)



Revenue. The current net revenue projection for FY2023 is \$5.727 billion, an increase of \$24.5 million above the approved Five-Year Plan. Primarily due to increased Wage, BIRT, and Sales Tax projections

FY2023 Projected Obligations
(\$ in Millions)



Obligations. FY2023 General Fund obligations are projected at \$6.020 billion, an increase of \$177.9 million above the approved Five-Year Plan. Primarily due to increased contributions to the Budget Stabilization Reserve Fund, Capital Fund, Recession, Reopening, and Inflation Reserve, and increases in wage, contract, and material costs



General Fund Summary



Revenues are projected to increase by \$24.5 million above the Five-Year Plan



Obligations are projected to increase by \$177.9 million from the Five-Year Plan



Fund Balance is projected to increase by \$133.1 million from the Five-Year Plan




Fund Balance. The FY2023 Fund Balance is projected to increase by \$133.1 million over the Five-Year Plan projection, to \$505.3 million, representing 8.4% of obligations. Although this exceeds the City's Target of 6-8%, it is far below the GFOA recommended level of 17%, or approximately \$1.0 billion

✓ **Fast Fact:**
The Projected Fund Balance of \$505.3 million, reflects \$335.0 million in American Rescue Plan Act Funds

FY2023 General Fund Summary (\$ in Millions)			
Category	FY2023-27 Five-Year Plan	Projection in First Quarter FY2023	Change From Five-Year Plan to First Quarter FY2023 Projection
Revenues	\$5,702.5	\$5,727.0	\$24.5
Obligations	5,842.5	6,020.4	177.9
Fund Balance	\$372.2	\$505.3	\$133.1



Projected Revenues

-  Taxes are projected to increase by \$36.3 million from the Five-Year Plan, primarily due to better than anticipated collections from the Wage & Earnings, BIRT Sales, and Amusement Taxes, offset by decreases in Real Estate Transfer, Net Profits, and Other Taxes.
-  Locally Generated Non-Tax Revenue is projected to decrease by \$26.4 million from the Five-Year Plan, primarily due to decreases in collections by Public Health (\$18.2 million), Sheriff (\$11.3), and the CAO (\$3.5 million).
-  Revenue from Other Governments is projected to increase by \$14.7 million from the Five-Year Plan, primarily due to increased revenues from PICA and Finance.

Projected Decreases

Sheriff: According to the City, the decreased projection is due to the delay of Sheriff sale operations in FY2023.

Public Health:
The decreased projection is due to the closing of the Philadelphia Nursing Home in FY2023.

Chief Administrative Officer:
The decreased projection is due to the reduction in litter and alarm fines as a result of enforcement changes.

FY2023 General Fund Revenues (\$ in Millions)			
Category	FY2023-27 Five-Year Plan	Projection in First Quarter FY2023	Change From Five-Year Plan to First Quarter FY2023 Projection
Taxes	\$4,015.6	\$4,051.9	\$36.3
Locally Generated Non-Tax	372.5	346.1	(26.4)
Revenue from Other Governments	913.4	928.1	14.7
Revenue from Other Funds	401.0	401.0	-
Total	\$5,702.5	\$5,727.0	\$24.5



Projected Tax Revenues by Type

↑ Wage & Earnings Tax is projected to increase by \$72.8 million, BIRT is projected to increase by \$20.9 million, Sales Tax is projected to increase by \$9.5 million, while the Real Estate Transfer Tax is projected to decrease by \$54.3 million from the Five-Year Plan.

Fast Fact: Wage and Earnings refunds can be requested up to three years from the corresponding tax year

FY2023 General Fund Tax Revenues by Type (\$ in Millions)			
Category	FY2023-27 Five-Year Plan	Projection in First Quarter FY2023	Change From Five-Year Plan to First Quarter FY2022 Projection
Wage & Earnings	\$1,625.2	\$1,698.0	\$72.8
Real Estate	813.4	814.5	1.1
Business Income & Receipts	631.5	652.4	20.9
Sales	277.6	287.1	9.5
Real Estate Transfer	418.3	364.0	(54.3)
Net Profits	36.4	28.7	(7.7)
Parking	93.1	91.4	(1.7)
Amusement	22.7	27.1	4.4
Beverage	77.9	76.3	(1.6)
Other	19.4	12.4	(7.0)
Total	\$4,015.6	\$4,051.9	\$36.3

↑ **Wage & Earnings Tax:** The projection was increased due to better than anticipated collections through the prior year and the first quarter of FY2023

↓ **Real Estate Transfer Tax:** The projection was reduced due to slower growth in the real estate market than was originally predicted due to lower inventories and higher interest rates

↑ **BIRT Tax:** The increased projection is due a higher than anticipated growth rate in FY2022.



Projected Obligations by Class

↑ Wages are projected to increase by \$20.7 million, Purchases of Services are projected to increase by \$16.7 million, Materials & Supplies are projected to increase by \$42.3 million, while Contributions are projected to increase by \$35.5 million from the Five-Year Plan.

↑ Payments to Other Funds is projected to increase by \$85.1 million from the Five-Year Plan, due to increased BSR and Capital Fund contributions.


Employee Benefits Include:

- ✓ Pensions
- ✓ Health and Medical
- ✓ Employee Disability (Workers' Compensation)
- ✓ Social Security (FICA)
- ✓ Unemployment Compensation
- ✓ Group Life
- ✓ Group Legal
- ✓ Tool Allowance
- ✓ Flex Cash Payments

FY2023 General Fund Obligations by Class (\$ in Millions)			
Obligation Class	FY2023-27 Five-Year Plan	Projection in First Quarter FY2023	Change From Five-Year Plan to First Quarter FY2023 Projection
Wages	\$2,057.0	\$2,077.7	\$20.7
Employee Benefits	1,603.5	1,601.8	(1.7)
Purchase of Services	1,236.0	1,252.7	16.7
Materials, Supplies & Equipment	143.5	185.8	42.3
Contributions & Indemnities	408.2	443.7	35.5
Debt Service	193.7	193.7	-
Payments to Other Funds	114.5	199.5	85.0
Advances & Miscellaneous	86.0	65.3	(20.7)
Total	\$5,842.5	\$6,020.4	\$177.9



Projected Obligations – by Department/Uses

 Prisons obligations are projected to increase by \$26.4 million, primarily due to COVID mitigation costs, and wage and overtime costs.

FY2023 General Fund Obligations by Department (\$ in Millions)			
Department	FY2023-27 Five-Year Plan	Projection in First Quarter FY2023	Change From Five-Year Plan to First Quarter FY2023 Projection
Finance – Employee Benefits	\$1,603.5	\$1,601.8	\$(1.7)
Police	788.0	789.5	1.5
Fire	380.9	384.4	3.6
Sinking Fund (Debt Service)	308.8	308.8	-
School District Contribution	270.0	270.0	-
Prisons	246.1	272.5	26.4
Human Services	189.2	189.8	0.6
Public Health	161.2	161.2	-
Streets	217.8	217.2	0.6
First Judicial District	122.0	123.3	1.3
Sub-Total	4,287.6	4,318.7	31.1
Other Department/Uses	1,554.8	1,701.7	146.8
Total	\$5,842.5	\$6,020.4	\$177.9

Projected Obligations:

Total Obligations are projected to increase by \$177.9 million over the FY2023-27 Five-Year Plan. The increase is primarily attributed to:

1. Increased collective bargaining costs (\$20.6 million)
2. Increased contributions to cultural institutions (\$20.0 million), Poverty Action Fund (\$10.0 million), and capital fund (\$60.0 million)
3. Increased inflation reserve (\$25.0 million)
4. Increased payment to BSR (\$25.0 million)



Projected Obligations by Function

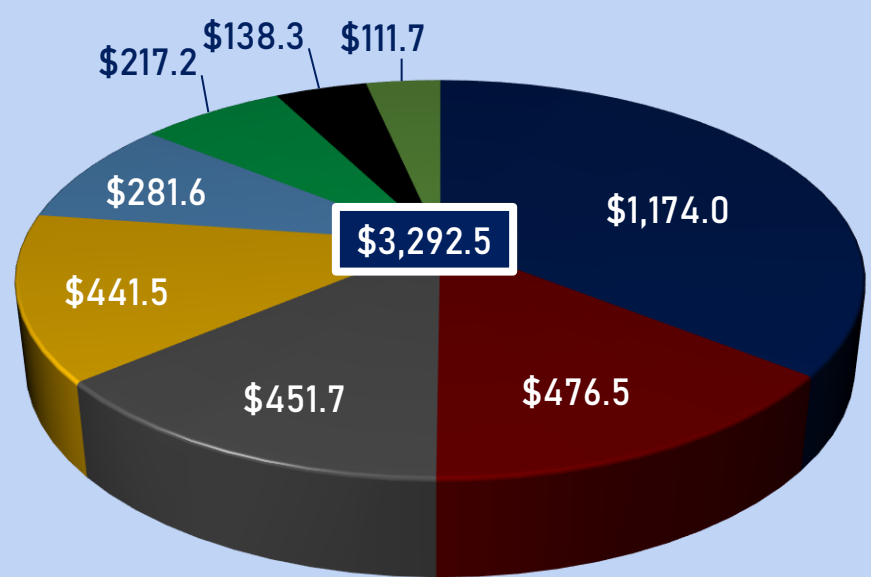
- ✓ Public Safety accounts for 35.7% of Agency Obligations
- ✓ Judicial and Corrections accounts for 14.5% of Agency Obligations
- ✓ Health and Human Services accounts for 13.7% of Agency Obligations

Category Examples:

- ✓ Public Safety: Police, Fire
- ✓ Judicial & Corrections: First Judicial District, Prisons, District Attorney, Sheriff
- ✓ Health & Human Services: DHS, Homeless Services, Public Health, Behavioral Health/Intellectual disAbility Services
- ✓ Governance & Administration: Mayor, Managing Director, Finance, City Council, Labor Relations, Property Assessment
- ✓ Central Services: Public Property, Innovation and Technology, 911, Fleet Management
- ✓ Transportation & Sanitation: Streets Department
- ✓ Art, Culture, & Recreation: Free Library, Parks & Rec, Mural Arts
- ✓ Regulation & Economic Development: Commerce, L&I, Planning & Development, Sustainability

Projected Departmental Obligations in First Quarter
(\$ in Millions)

- Public Safety
- Judicial and Corrections
- Health and Human Services
- Governance and Administration
- Central Services
- Transportation and Sanitation
- Arts, Culture, and Recreation
- Regulation and Economic Development



FY2023 FIRST QUARTER: MANAGEMENT

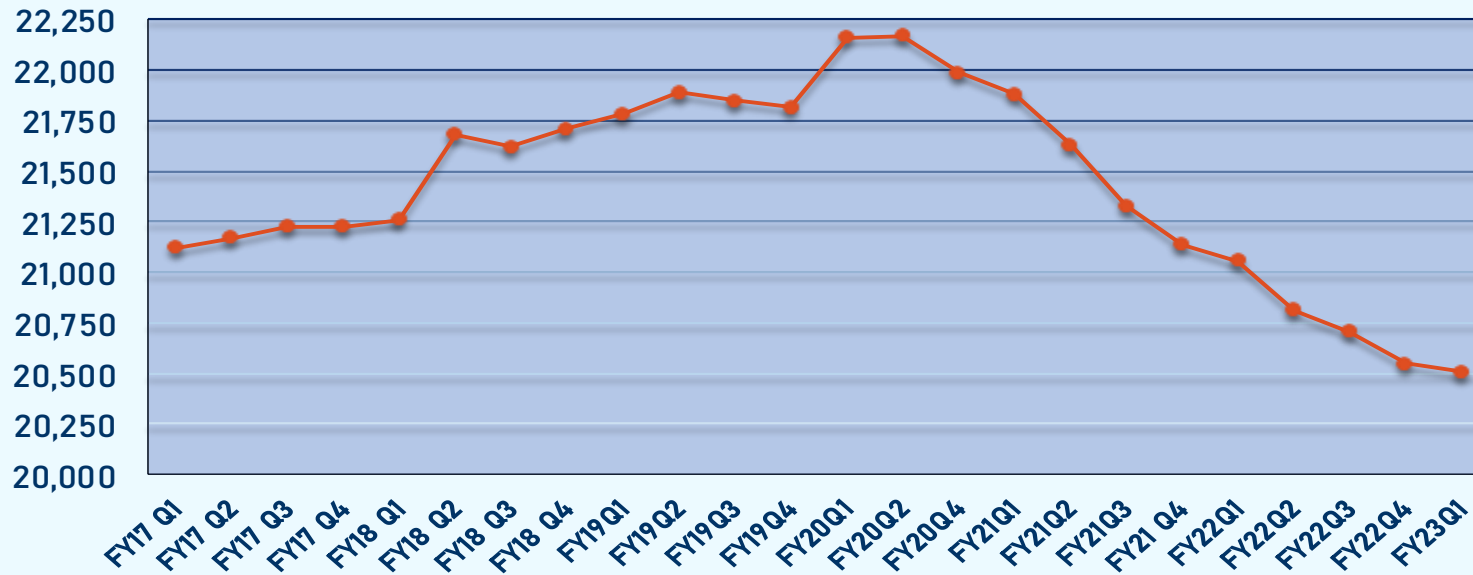


- STAFFING
- OVERTIME
- LEAVE USAGE



Staffing

General Fund Filled Full-Time Positions*
FY2017-FY2023



*DHS employees not included in total

Note: Data not available for FY2020 Q3 due to staffing and reporting issues as a result of the onset of the COVID-19 pandemic

Staffing Trends

↓ Total staffing through Q1 of FY2023 is 20,507, a decrease of 549 full-time employees, or 2.6% since Q1 of last year

↓ Overall, staffing has decreased by 1,663, or 7.5% compared to the pre-Pandemic total recorded in Q2 of FY2020

➡ The City's adopted budget for FY2023 approved a total of 25,489 full-time General Fund employees, though City departments rarely reach approved staffing levels

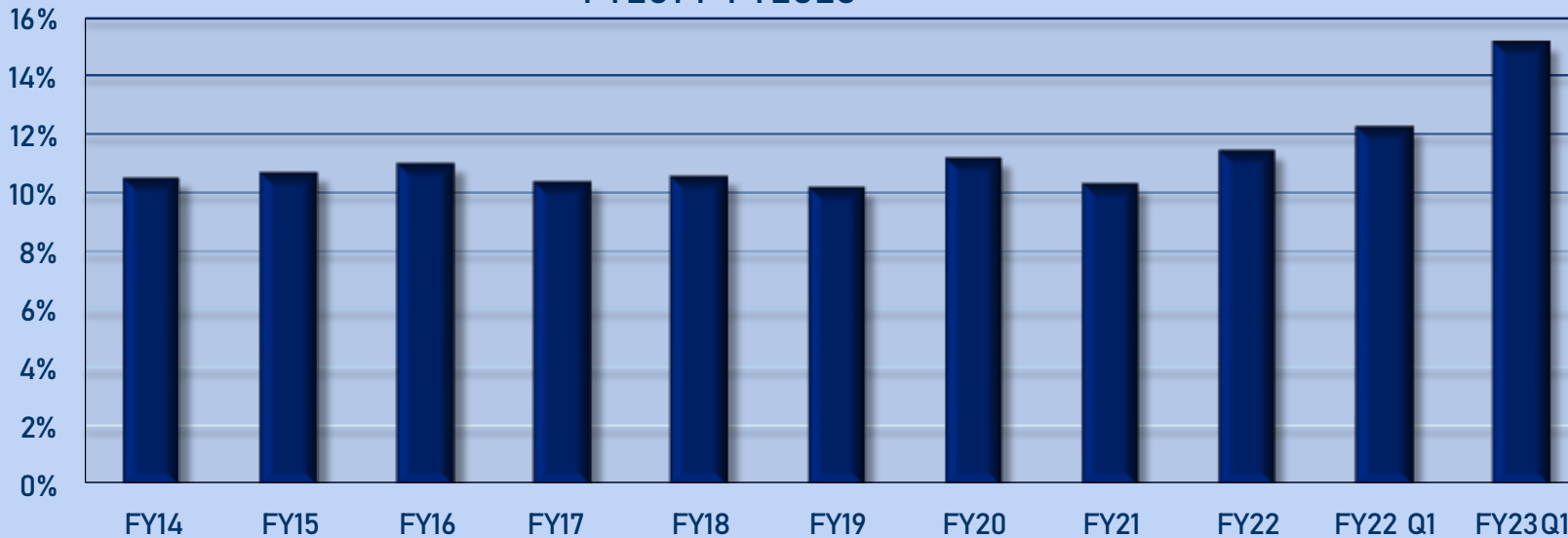


Overtime

↑ FY2023 first quarter preliminary overtime costs were \$64,916,899 million, or 15.1% of total wages, 2.9 percentage points higher than last year, as shown below

↑ City Departments spent \$16.6 million more on overtime in the first quarter of FY2023 than in the first quarter of FY2022, an increase of 34.4%*

General Fund Overtime as a Percent of Total Wage Costs
FY2014-FY2023



*Year-over-year totals are not adjusted for contractually-negotiated wage increases

Fast Facts

↑ The FY2023 first quarter figure for overtime as a percentage of total wages, 15.1%, is the highest percentage since PICA began reporting the figure in FY2010

↑ First quarter overtime spending has increased by \$11.8 million, or 22.3 percent compared to the FY2020 Q1 total, recorded pre-Pandemic

FY2023 Overtime Watch



Police: \$28.5 million
(6,555 employees)



Fire: \$17.5 million
(2,719 employees)



Streets: \$4.7 million
(2,038 employees)



Leave Usage

- ↑ Median leave usage in FY2023 Q1 increased by 2.1 percentage points compared to Q1 of last year
- ↑ Employees of the Prisons Department recorded the highest Q1 leave usage for the sixth consecutive quarter
- ↓ Employees of the Office of the Director of Finance recorded the lowest Q1 usage for the third consecutive quarter

First Quarter Leave Usage



High Leave Usage: **32.4%**
Prisons

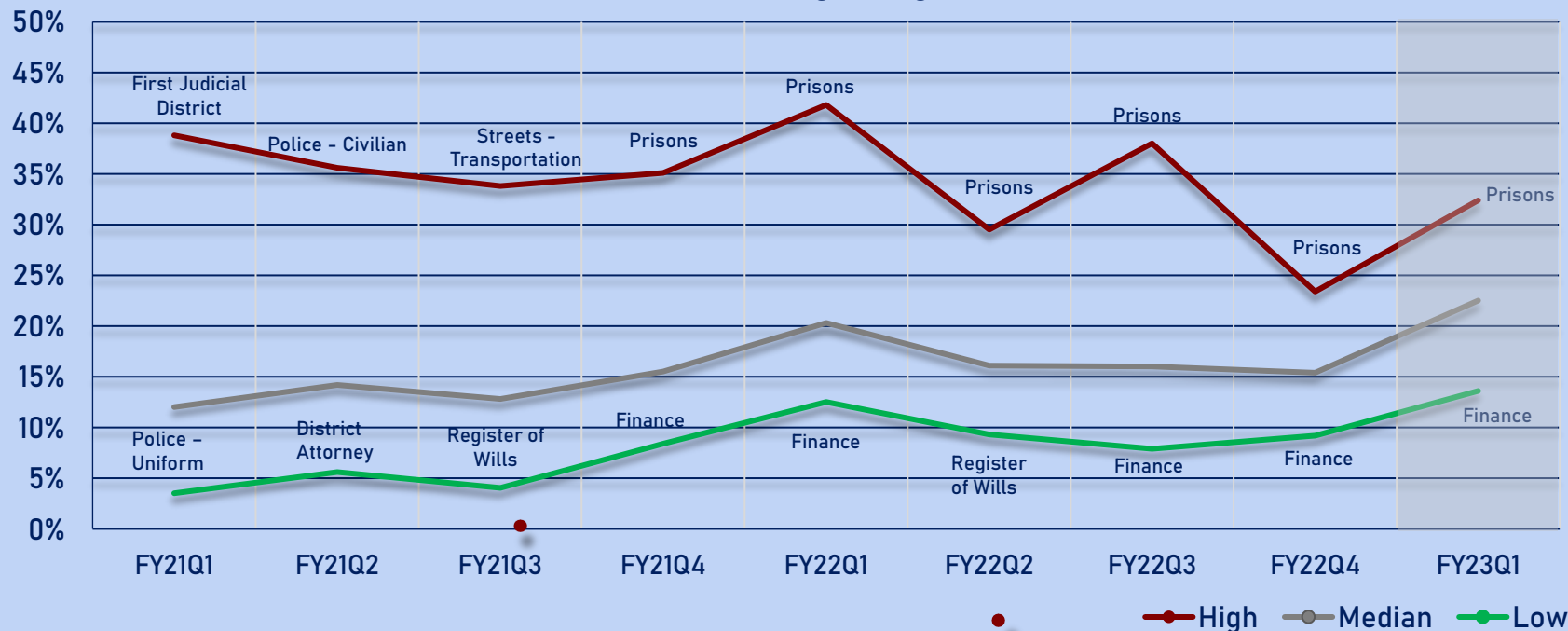


Median Leave Usage: 22.5%



Low Leave Usage: **13.6%**
Office of the Director of Finance

First Quarter Leave Usage: High, Median, Low



Leave Usage Includes:

- ✓ Sick
- ✓ Injured-on-Duty
- ✓ Vacation
- ✓ Comp/Holiday Comp Funeral
- ✓ Military
- ✓ Excused
- ✓ AWOL
- ✓ Suspension
- ✓ Administrative/Other
- ✓ Unpaid Family Medical
- ✓ Paid Parental
- ✓ Paid Family Medical Parental
- ✓ Unpaid Military Caretaker
- ✓ Training
- ✓ Union Paid/Unpaid

*Red = Captured under new OnePhilly system



Leave Usage: Public Safety



Employees of the Prisons Department recorded high leave usage in Q1 for the sixth consecutive quarter

Uniformed employees of the Police Department recorded the low leave usage in Q1



The Budget Office is resolving a data systems issue with Fire-Uniform leave usage data and at the time of report publication has not yet been resolved; therefore, this report does not include Fire-Uniformed leave usage

First Quarter Leave Usage

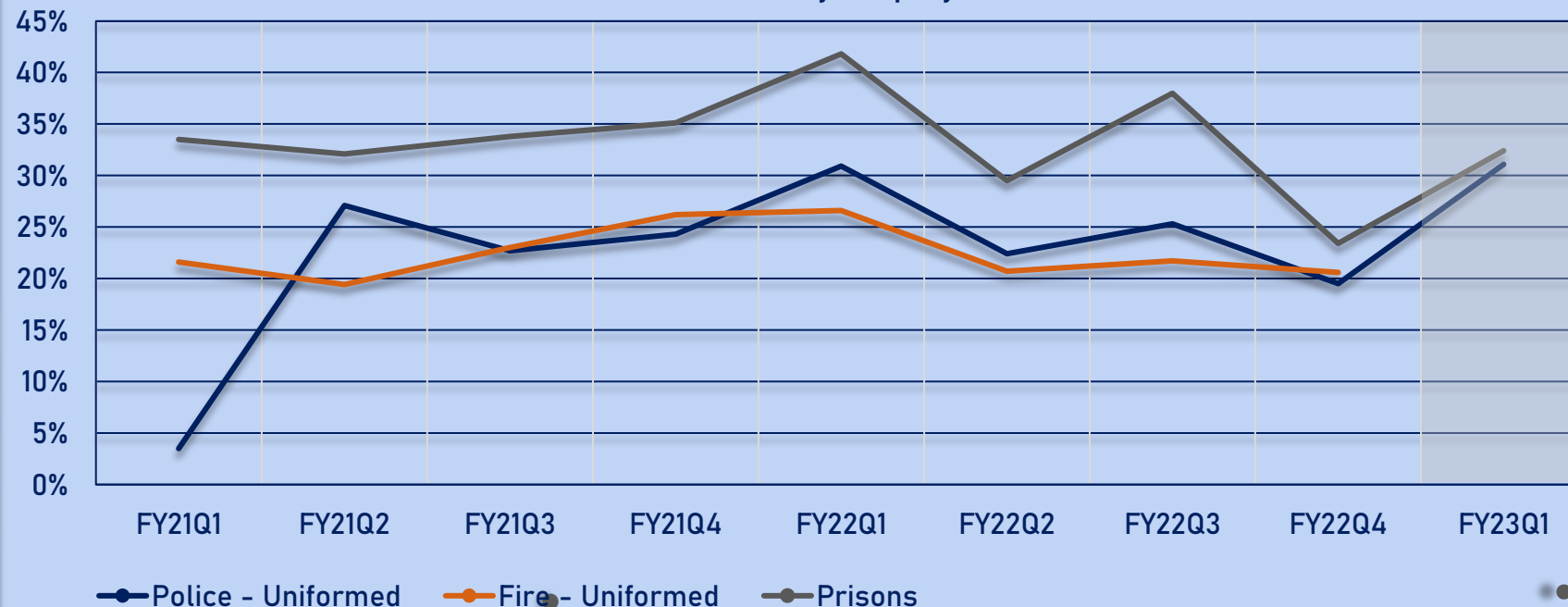


High Leave Usage:
32.4% Prisons



Low Leave Usage:
31.1% Police

Percent of Time Not Available:
Public Safety Employees



✓ Fast Fact:

- ✓ PICA focuses on Leave Usage within Public Safety Departments, because excessive leave usage for Police and Fire has the potential to affect coverage areas for both departments, as well as result in high overtime costs from backfilling shifts.

FY2023 FIRST QUARTER: PERFORMANCE





Police Department

To view PPD's Crime Prevention & Violence Reduction Action Plan please visit:
<https://tinyurl.com/tra99e5m>




Homicides


Part 1 Violent Crime


Shooting Victims


Homicide Clearance Rate

	FY2023 Target	Less Than FY2022	Less Than FY2022	Less Than FY2022	Higher Than 65.0%
FY2023 Q1		148	4,537	648	39.1%
FY2022 Q1		140	3,707	669	39.3%
FY2021 Q1		146	3,950	723	40.4%

✓ Fast Fact: PPD has created the Non-Fatal Shooting Investigations Group to centralize investigations of all non-fatal shootings within the city

Trends

- ↑ Homicides increased by 8 through Q1 compared to last year, while shooting victims decreased by 21, or 3.1%
- ↓ The Q1 Homicide Clearance Rate was 39.1%; a slight decrease over Q1 of last year and a decrease of 1.3 percentage points over Q1 of FY2021
- ↑ Part I Violent Crime increased by 22.4% over Q1 of last year and 14.9% over Q1 of FY2021, reversing the recent trend of a declining violent crime rate



Fire Department

✓ Fast Figure:

In FY2022, there were 2 tragic fires that resulted in 16 total fire deaths



Fire Deaths



Structure Fires



Fire Response Time



EMS Response

FY2023 Target	Less Than FY2022	Less Than FY2022	Less than 6:39	Better Than 90% within 9 Minutes
FY2023 Q1	4	651	6:44	36.9%
FY2022 Q1	4	732	6:52	36.4%
FY2021 Q1	4	724	6:43	37.0%

- ✓ Fast Fact: All response time-related measures have a margin of error of 10-15% because a first-on-scene time is recorded 85-90% of the time. The Fire Department is currently working diligently to minimize this margin

Trends



There have been 4 Fire Deaths in Q1 of this and the past two fiscal years



First quarter Structure Fires have decreased by 81 compared to last year and 73 compared to FY2021



EMS rate of response within 9 minutes increased slightly compared to Q1 of last year




Prisons Department




Inmates in
Educational /
Treatment Programs



Reincarceration
Rate (1 year)



24-Hour
Processing


FY2023 Target	75.0%	30.0%	100%
FY2023 Q1	79.1%	34.0	100%
FY2022 Q1	71.3%	19.0%	100%
FY2021 Q1	76.2%	35.1%	100%

- ✓ Fast Fact: Prisons offers the following programs and services to incarcerated persons: job training, educational services, parenting classes, substance abuse services, behavioral health therapy, counseling, individual, and group therapy

Trends

 Inmates in Educational or Treatment Programs in Q1 increased by 7.8 percentage points after decreasing in recent years due to COVID-19

 The reincarceration rate increased by 15.0 percentage points

 The performance target for reincarceration rate was lowered by 8.0 percentage points from the FY2022 target



Department of Licenses & Inspections



Demolitions



Permits Issued



Nuisance Properties
Inspected Within
20 Days



Imminently Dangerous
Properties

FY2023 Target	525	50,000	80.0%	Less Than FY2022
FY2023 Q1	90	13,642	90.0%	139
FY2022 Q1	108	12,344	69.7%	115
FY2021 Q1	88	12,515	70.0%	216

- ✓ Fast Fact: The median timeframe for commercial permit issuance in the first quarter was 28 days

Trends



Permits Issued in Q1 increased by 1,298, or 10.5% compared to last year and by 1,127, or 9.0% compared to FY2021



The percentage of Nuisance Properties Inspected within 20 days increased by 20.3 percentage points compared to last year



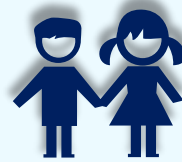
Imminently Dangerous Properties increased by 24, or 20.9% compared to last year



Department of Human Services

✓ Fast Figure:

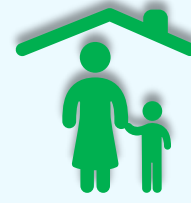
The average daily number of youth in detention at the Philadelphia Juvenile Justice Services Center in Q1 is 193.7, a 38% increase over last year



Dependent Population



% in Care More Than 2 Years



% of Children in Kinship care



CPS investigations Determined Within 60 Days
(FY2022 Q4 Data Shown*)



FY2023 Target	Less Than 4,200	Less Than 40%	More Than 50%	More Than 90.0%
FY2023 Q1	3,695	51.7%	51.1%	99.8%*
FY2022 Q1	4,254	54.1%	50.8%	98.5%
FY2021 Q1	4,843	48.5%	50.5%	99.4%

✓ Fast Fact: Through continued efforts like secondary screening of low response priority reports and increasing use of diversionary programs, DHS' dependent placement number is continuing to decline

Trends



The Dependent Population continues to decline to 3,695, a decrease of 559, or 13.1% compared to last year



The Percent of Dependents in Care More Than 2 Years decreased by 2.4 percentage points, compared to last year's Q1 figure



The Percent of Children in Kinship Care (the ideal out-of-home care situation) increased slightly



Department of Public Health

✓ Fast Figure:
Number of months between
food establishment
inspections for FY2022: 10.5



Uninsured
Visits



Children With Complete
Immunizations

HIV
New HIV
Diagnoses



Autopsy Reports
Issued Within 90 Days

FY2023 Target	42.0%	70.0%	390	More than 90.0%
FY2023 Q1	37.5%	65.0%	106	84.3%
FY2022 Q1	39.7%	68.0%	83	92.0%
FY2021 Q1	40.4%	68.0%	88	95.8%

✓ Fast Fact: DPH continues to invest in benefits enrollment activities with the goal of reducing the number of uninsured visits to district health centers

Trends



Uninsured Visits to District Health Centers continue to decrease in Q1



Autopsy Reports Issued Within 90 Days decreased by 7.7 percentage points, or 8.4% compared to Q1 of last year



The rate of Children With Complete Immunizations decreased slightly



New HIV diagnoses increased by 23 in Q1 after a period of decline due to decreased testing during the COVID-19 Pandemic



Office of Homeless Services



Homelessness Prevention Assistance



Rapid Rehousing



Exits to Permanent Housing



FY2023 Target	1,400	500	40.0%
FY2023 Q1	506	113	36.0%
FY2022 Q1	314	128	37.0%
FY2021 Q1	275	61	43.0%

✓ Fast Fact: OHS' Citywide landlord education and recruitment efforts are designed to increase the number of landlords who work with the city's rental assistance programs

Trends



Assistance to Prevent Homelessness increased by 192 households in Q1, or 61.1% compared to last year; the target for this metric remains 1,400, the same as last year



Rapid Rehousing Assistance—which targets residents of emergency or transitional housing for quick permanent rehousing—decreased by 15



Exits to Permanent Housing from Shelters or Transitional Housing decreased by 1.0 percentage points compared to last year



Free Library of Philadelphia

✓ **Fast Figure:**
% of Philadelphians with
Library Cards in Q1: 39.6%



In-Person Visits



Website Visits



Digital Access



Program
Attendance

FY2023 Target	N/A	4.9 Million	3.5 Million	476,000
FY2023 Q1	N/A	1.4 Million	864,757	100,498
FY2022 Q1	572,939	1.1 Million	751,052	86,035
FY2021 Q1	8,227	1.0 Million	777,281	76,212

- ✓ **Fast Fact:** The COVID-19 Pandemic continues to affect program attendance, with unpredictable Pre-school programming no longer included in the metric as of FY2023

Trends



FLP has paused reporting In-Person Visits due to equipment issues with collecting data. FLP will complete an assessment in FY2023 to assess how to better collect data moving forward



Website Visits increased by 307,600, or 27.2% in Q1 FY2023 compared to last year



Digital Access also increased, by 113,705, or 15.1% in Q1



Department of Parks & Recreation

✓ **Fast Figure:**
More than 300 streets take part in Parks & Rec's Summer Playstreets Program



Programs Offered



Unique Program Attendees



Visits to Facilities and Sites



Trees Planted

FY2023 Target	2,500	115,000	7.0 Million	3,000
FY2023 Q1	812	36,810	1.7 Million	N/A
FY2022 Q1	805	41,266	1.3 Million	N/A
FY2021 Q1	299	7,194	0.17 Million	N/A

✓ **Fast Fact:** Parks & Recreation Programs Offered run for, on average, 19 weeks

Trends



Programs Offered in Q1 increased slightly compared to last year



The number of Unique Program Attendees decreased by 4,456, or 10.8%



Visits to Facilities and Sites increased by 0.4 million, or 27.8%



No trees are planted in the first or third quarters



Planning and Development





Mortgage
Foreclosures Diverted



Home Repairs &
Emergency Assistance



City Lots
Cleaned & Greened



Clients Receiving
Housing Counseling

FY2023 Target	1,100	5,400	12,500	250
FY2023 Q1	295	1,369	13,286	9
FY2022 Q1	32	1,307	13,546	7
FY2021 Q1	148	1,291	12,559	0

✓ Fast Fact: The Art Commission, a component of OPD, reviews the designs of all construction projects located on City property or funded with City money, anything constructed or installed on or over the public right-of-way, and all public art to be acquired by the City or placed on public property

Trends

- ↑ Mortgage Foreclosures Diverted increased by 263, or 821.9% in Q1 compared to last year's Q1 figure
- ↑ Home Repairs and Emergency Assistance also increased, by 62, or 4.7%
- ↑ Clients Receiving Counseling increased from 7 to 9 in the first quarter



Streets Department

✓ **Fast Figure:**
Tons of Refuse Collected
in Q1 FY2023:
168,004 tons
Tons of Recycle Collected:
18,887 tons




Recycling
Rate


On-Time
Recycling
Collection


On-Time
Trash
Collection


Pothole Response
Time



Potholes
Repaired
Within 3 Days


Miles
Resurfaced


FY2023 Target	10.0%	80.0%	85.0%	3 Days	90.0%	55
FY2023 Q1	11.8%	87.0%	96.0%	5.0 Days	70.0%	21
FY2022 Q1	7.5%	90.0%	56.0%	3.3 Days	79.0%	14
FY2021 Q1	4.3%	37.0%	27.0%	2.7 Days	91.0%	29

✓ **Fast Fact:** The Streets Department's roadway resurfacing crews are currently significantly understaffed; Streets is actively attempting to hire more staff to address this issue

Trends


The Recycling Rate increased by 4.3 percentage points in Q1 compared to the same period last year


The On-Time Trash Collection Rate increased by 40.0 percentage points, returning to pre-Pandemic rates


Pothole Response Time increased by 1.7 days, while the Percentage Potholes Repaired Within 3 Days decreased by 9.0 percentage points

PENNSYLVANIA INTERGOVERNMENTAL COOPERATION AUTHORITY

1500 WALNUT STREET, SUITE 1600, PHILADELPHIA, PA 19102

(215) 561-9160



Pennsylvania Intergovernmental
Cooperation Authority

www.picapa.org



[Pennsylvania Intergovernmental Cooperation Authority](https://www.facebook.com/PennsylvaniaIntergovernmentalCooperationAuthority)



[@PICA_Authority](https://twitter.com/PICA_Authority)